



Strategic IT Services Overview





Important Questions to Consider:

- Are you struggling with the effectiveness of your testing around healthcare IT?
- Are you dissatisfied with the effectiveness of your Enterprise PMO?
- Are your projects over budget and over time?
- Do you have more project requests from your stakeholders than you can even handle?
- Need a way to complete projects (such as EHR application installations or code upgrades) for less cost?



**If so, consider how e4
may be able to assist.**





About e4

- Founded in 2006
- Currently employ ≈400 people
- Corporate Headquarters near Philadelphia, PA
- 200+ Health Systems served

Since 2008, e4 has completed **more than 2,000 successful healthcare engagements** for more than 200 clients.





Healthcare Consulting and Professional Services

We believe it can always be better, LEANER, faster, simpler and more innovative.

e4 is a leading national healthcare consulting and professional services company providing IT, Revenue Cycle, Clinical Optimization, HIM, CDI, and Coding solutions. e4 also specializes in complex program and change management, and uses LEAN and proprietary engineered software to maximize outcomes and efficiencies.

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IT SERVICES

Providing full services and support for all HIT initiatives.



REVENUE CYCLE SERVICES

Tools and methodologies to optimize revenue realization for our clients.



HIM SERVICES

Tools and best practices to reduce costs, increase revenue realization and improve



COMPLEX PROGRAM MANAGEMENT

LEAN, innovative, results-oriented approach to achieve transparency and accountability.



CLINICAL & PATIENT FLOW SERVICES

Enhancing optimal patient outcomes through our suite of professional clinical services.



CDI & CODING SERVICES

LEAN, collaborative methodology to improve quality and productivity and drive revenue realization.

e4 LEAN Engineering

- e4 LEAN Engineering is our version of LEAN. Our blend of LEAN thinking and proprietary software tools can optimize any initiative.
- We employ LEAN Governance, a3's, Kaizens, Blueprints and Program Visibility software (e4caster®) to eliminate waste, accelerate timelines and reduce expenses.
- Rapid (<1 Day) a3 Process Improvement LEAN Work Sessions are employed to rapidly brainstorm and design new Future State and Action Plans – for any problem.



e4 Strategic IT Support Services



By utilizing e4 LEAN Engineering tools and methodology, e4 helps clients get their work done and LEAN out the total effort, driving the success of IT initiatives.



IMPLEMENTATION & CONSULTING SERVICES

Integration Architects, Builders & Analysts,
Program Management, Operational Readiness



TESTING OFFICE SERVICES

Test Coordination, Management & Analysis,
Unit Testing, System Testing, Integrated Testing



GO-LIVE SUPPORT AND REMOTE TRAINING

Remote Subject Matter Experts to Improve
Software Adoption



PMO DESIGN AND OPTIMIZATION

Make Work Visible to Improve Transparency
and Accountability of Existing Projects



LEGACY DATA MIGRATION INTEGRITY SERVICES

Data Strategy, Data Migration & Abstraction,
Data Validation, eMPI Remediation



STRATEGIC SERVICES

Independent Application Installations, Code
Upgrades, Report Writing



e4caster™

Program Management & Visibility Software

Simplify the management of complex programs. e4caster® creates a clear, single page, high level summary of data that testifies to the status of work, metrics, timelines, ownership and division of responsibilities.



e4caster® enables executives and decision makers to make quick and precise decisions that result in lower program management costs and higher program success rates.

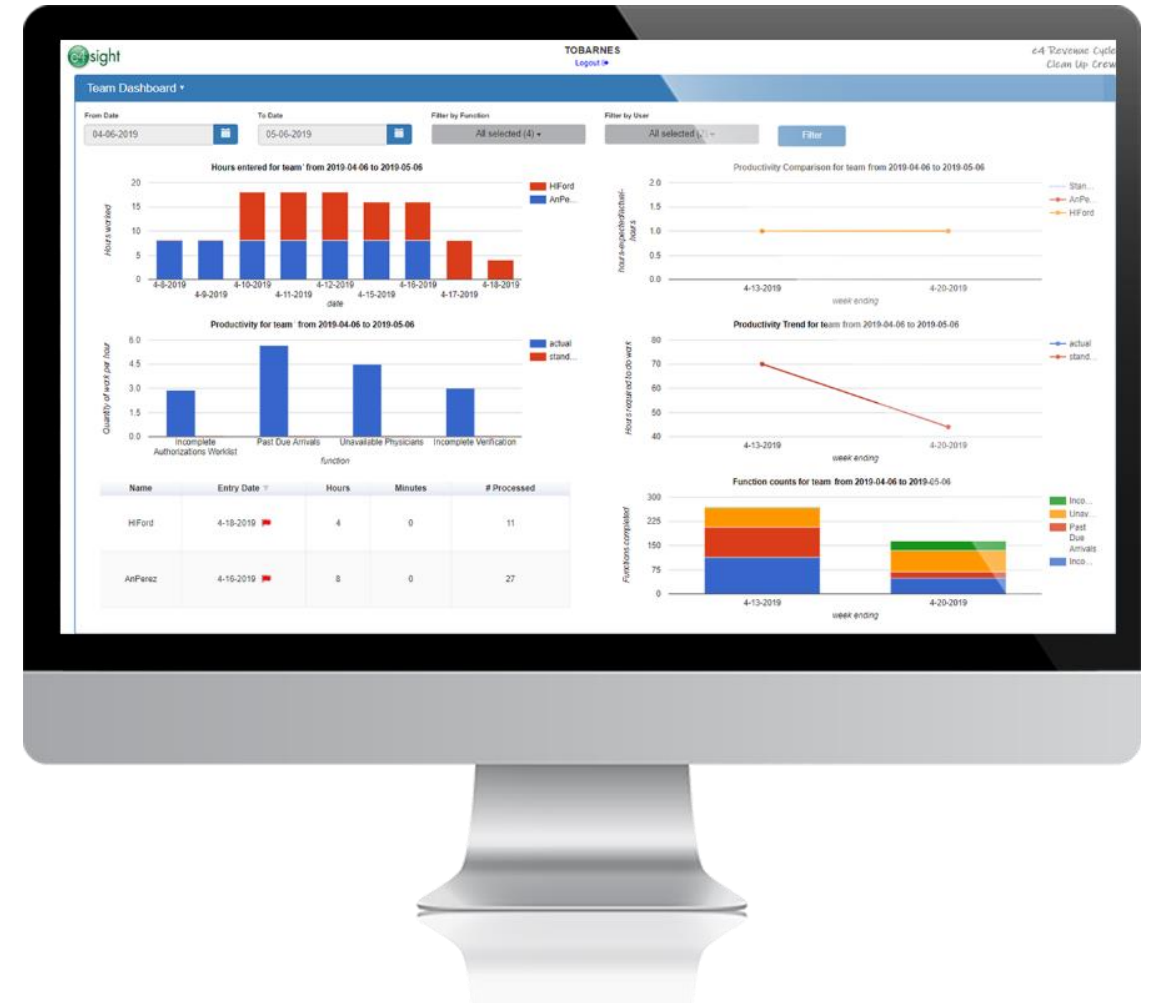


e4sight®

Easily capture and report productivity data for any work function. e4sight® is a customizable web application that enables remote and onsite staff productivity gathering and reporting.

Benefits:

- Increase visibility into worker productivity
- Support staff across the enterprise regardless of physical location
- Report against pre-determined productivity standards





Healthcare 2.0 Solution Bots

Solution Bots are simple, self-contained, and can be deployed quickly to provide immediate assistance to health systems dealing with the impacts of COVID-19.

Remote Worker and Telehealth Program Support



WAVE 1 – May 2020

- LEAN Supplies – Cost Reduction Toolkit
- e4sight® Remote Worker Productivity Tool
- Telehealth Optimization
- Telehelp Patient Help Desk
- Rapid (<1 Day) a3 Process Improvement Work Sessions
- COVID-19 Rapid Reporting
- Physician Practice Reconfiguration

Cost Reduction and Operational Improvement



WAVE 2 – June 2020

- e4 LEAP – LEAN Engineering Agile Programs – Establish LEAP 1
- e4devices: Mobile Organizational Device Inventory
- Coding and Auditing Value-Added Package
- Text to Reschedule
- Text to Pay – Mobile Payment Solution
- LEAN Supplies – Cost Reduction Toolkit

COVID-19 Revenue Protection and Remote Education



WAVE 3 – August 2020

- e4devices Home Device Inventory Tool
- COVID-19 Recoding of Patient Charts
- LEAN Supply Cost Reduction Toolkit
- 21st Century Cures Act – Interoperability & Data Blocking
- Remote and e-Training
- COVID-19 Funding – Compliance Oversight & Audit Readiness

Join us in our mission to help create better healthcare.



Visit e4-services.com/IT to learn more.

